

## **EXTENDED WARRANTY TERMS & CONDITIONS**

**THIS IS A LEGAL CONTRACT.** By purchasing it, You understand that it is a contract and acknowledge that You have had the opportunity to read the terms and conditions set forth herein.

**AVAILABILITY OF SERVICES:** While we try to complete service as quickly as possible, we are not responsible for delays caused by factors beyond Our control, including but not limited to manufacturer's delays or acts of God.

- These Plans cover parts and labor costs resulting from a mechanical or electrical failure of the Product caused by defects in workmanship and materials.
- These Plans provide coverage for Product failures due to Manufacturer Defects.
- Replacement parts will be, at our discretion, new, rebuilt or non-original manufacturer's parts that perform to the factory specifications of the Product.
- These plans are inclusive of the manufacturer's warranty. It does not replace the manufacturer's warranty. After the manufacturer's warranty expires, this Plan continues to provide the manufacturer's benefits.

### **PRODUCT SPECIFIC BENEFITS:**

Outdoor Power Equipment Extended Protection Plan: One (1) or Two (2) Years coverage from ending date of Manufacturers Warranty.

- Pickup and Delivery for service on Riding Mowers over \$800 from the date of purchase.
- Complete power surge protection from the date of purchase on the Product covered.
- Eligible products include: Riding Mowers

**PURCHASER RECORDS:** Your Plan sales receipt and these terms and conditions including the provisions, limitations, definitions, and exclusions constitute the entire Plan. You must keep this Plan and applicable sales receipt and may be required to produce them to obtain service.

**RENEWALS:** We are not obligated to renew your Plan.

**GENERAL EXCLUSIONS:** These Plans do not cover: (1) repairs caused by accidental or intentional physical damage, spilled liquids, insect infestation, misuse, abuse, Products with altered or missing serial numbers; (2) damage caused by unauthorized repair personnel; (3) replacement costs for lost or consumable parts (knobs, remotes, batteries, bags, belts, etc.); (4) cosmetic damage and problems due to improper and/or non-factory authorized installation or repairs; (5) acts of God; (6) Products used for commercial purposes ( multi –user organizations) public rental or communal use in multi-family housing (Use of a Product for these purposes will void this Plan, unless noted specifically as a commercial Plan on the original purchase receipt); (7) Products that are not listed on this Plan; (8) consequential or incidental damages, including but not limited to, loss of use, loss of business, loss of profits, loss of data, down-time and charges for time and effort; (9) any fees related to third party contracts; (10) "No problem found" diagnosis or failure to follow the manufacturer's recall; (11) failures or parts covered by a manufacturer's recall; (12) repair or replacement caused by defects that existed prior to the purchase of this plan; (13) cleanings and alignments unless otherwise noted; (14) theft; (15) liability or damage to property, or injury or death to any person arising out of the operation, maintenance or use of the Product; (16) cost of preventive maintenance, or damages caused by improper preventive maintenance; (17) seized or damaged parts resulting from failure to maintain proper levels of lubricants or coolants, resulting from using stale, contaminated, or improper fuel; or resulting from freezing or overheating; and (18) Products with safety feature(s) removed, bypassed, disabled or altered.

**CANCELLATION:** This Plan may, at Our discretion, be cancelled by Us for fraud or material misrepresentation, including, but not limited to, commercial or rental use. Unauthorized repair or replacement of covered equipment may, at Our discretion, result in the cancellation of this Plan by Us. In the event of cancellation by Us, written notice of cancellation shall be mailed to You not less than sixty (60) days before cancellation is effective. This plan can be cancelled by You at any time, for any reason, by mailing or delivering to Us notice of cancellation. If the Plan is cancelled: (a) within thirty (30) days of the receipt of this Plan, You shall receive a full refund of the price paid for the Plan, provided no service has been performed, or (b) after thirty (30) days, You will receive a pro rata refund, less the cost of any service received. No cancellation fee applies to this Plan, No deductible applies to this Plan.

**MANUFACTURER’S RESPONSIBILITIES:** Parts and services covered during the manufacturer’s warranty period are the responsibility of the manufacturer.

If your product fails, simply call **(318) 396-5092** for **EXTREME ENGINE SERVICE PERSONNEL**. Please keep this packet and your receipt; they are required for service.

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EXTREME ENGINE SERVICE

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DATE

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CUSTOMER

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DATE